



Petersburg Medical Center

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PETERSBURG MEDICAL CENTER NOTIFIES PATIENTS OF POTENTIAL DATA BREACH

March 1, 2021

Petersburg Medical Center discovered that an employee may have broken PMC Code of Conduct and Federal Healthcare Privacy Laws (HIPAA) by accessing medical information of patients not directly under his/her care. An internal investigation began as soon as a potential violation was discovered.

The internal investigation was able to determine that records were viewed inappropriately. The results of the investigation include that while the information may have been inappropriately viewed, no further disclosure of that information occurred. The violation is an internal breach, and the medical information has not gone beyond PMC. We have contacted by first-class mail any PMC patients whose records have possibly been affected.

PMC deeply regrets that one of its employees acted in a manner that violates PMC rules, policies, and procedures as well as violating trust with PMC patients. PMC provides training to all employees and other workforce members specifically directing them to not view any medical records unless they have a job-based reason for doing so. PMC is currently taking active and additional measures to reinforce and prevent any reoccurrence of this within the organization.

PMC takes this situation very seriously and took the steps necessary to prevent the offending employee from having any access to PMC medical records now or in the future.

Patients who have received a notification letter and anyone else with questions or concerns regarding this matter may contact Chad Wright, Compliance Officer at (907) 772-5724, Monday through Friday, between 8:00 am and 5:00 pm.

Our mission is excellence in healthcare services and promotion of wellness in our community.